



Case Study:

Broken Hill City Council

Photo by Adrien Coquet

Ideal candidate keeps high-tech essential services on track

The Challenge

To efficiently deliver a wide range of essential local government services, Broken Hill City Council employs a small team of Geographic Information Systems (GIS) specialists.

However, the maintenance and development of some of these GIS-based services suddenly stalled when a key staff member resigned. To illustrate the scale and scope of this issue for the council's service delivery, it's necessary to look at the range of council services using GIS: road openings and closures; establishing easements, land acquisitions, administering commercial property services, authorising certificates, undertaking land dealings, issuing approvals for the use of council land, coordinating and administering land sales, lodging council plans of subdivisions and maintaining land and lease registers and systems. It's also important to note Broken Hill's remote location over 1,000KM from Sydney. Finding a GIS specialist with the right skills and experience to put these essential council services back on track, and who was happy to work in Broken Hill, represented a huge challenge for the council.

"By filling this role so successfully, 360HR has helped to keep the council's service delivery on track in several key areas."

Gerald VanDenHeuvel,
Manager Information Services, BHCC

The Solution

When Broken Hill City Council engaged 360HR, we already had over 15 years' experience recruiting Spatial Science and GIS specialists. By leveraging a network of relationships around Australia, 360HR quickly accessed a very large pool of candidates. After an initial candidate was unable to start by the required date, 360HR pinpointed another candidate who was ideally suited to this challenging role. Importantly, this candidate was happy to remain under contract until completing the outstanding GIS projects and transferring information about these projects to the broader GIS team.

The Result

With such a strong candidate placed into this crucial role, Broken Hill City Council has been able to restart the development and maintenance of several important GIS-based services. Plus, to reduce their reliance on a single GIS specialist in the future, the council is ensuring their new team-member's knowledge and experience is shared with the rest of the GIS team.

FACTS

Industry:

Local Government

Financials:

\$236M assets under management

Number of employees:

190 full time employees

Website:

www.brokenhill.nsw.gov.au



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